

## 2005/2006 Business Plan

SERVICE:

DIRECTORATE:

SOLID WASTE (FUNCTIONAL)

PUBLIC SERVICES

RESPONSIBLE MANAGER:

Thys Serfontein (028) 313-8134

PURPOSE OF THE SERVICE

DEFINITION OF THE SERVICE:

Refuse removal, recycling and disposal on landfill site.

KEY OBJECTIVES OF THE SERVICE:

- Develop Integrated Waste Management Strategy
- Implement bulk service planning
- Ensure capital project implementation
- Ensure permit compliance
- Ensure waste minimisation
- Develop innovative waste removal and cleansing strategies

CUSTOMER BASE:

Customers

Residents and visitors

Stakeholders

Technical consultants, councillors, functional managers, ward committees, ODM and Provincial Government

PLANNED SERVICE DELIVERY OUTCOMES FOR 2005/06

Performance Criteria

Objective

KPI

Focus on citizen (inclusiveness)

Ensure waste minimisation

Develop innovative waste removal and cleansing strategies

- Ongoing recycling and awareness programs
- Annual publication
- Extend to Kleinmond April 06

Implement pilot project in Zwelihle and Mt Pleasant (Citizens for Clean Cities)

maintain existing projects in Kleinmond and Gansbaai

Management of Resource (sustainable)

Solid Waste project implementation

100% completion of projects

Innovation and Learning (Well managed / governed)

Implement bulk service planning

Annual monitoring of quantities

Annual Report to DWAF

Processes (Productive)

Ensure permit compliance

Monitor 3 times per year

Develop Integrated Waste Management Strategy

- Approval by May 06